



E&M TECHNOLOGIES, INC.

854 Woodmoor Acres Dr.
Monument, CO 80132

Job Title: Software Engineer – Operations

Location: Herndon, VA

Security Clearance: TS/SCI with CI Poly

E&M Technologies is seeking an experienced **SOFTWARE ENGINEER – OPERATIONS** to provide technical expertise in support of a mission critical Enterprise Identity & Access Management (IdAM) system.

Responsibilities:

- Troubleshoot and resolve system/operational incidents
- Perform root cause analysis for operational incidents
- Analyze system performance and take corrective actions as needed
- Assist Tier 2 with resolving complex system and end user problems
- Coordinate with mission partners, consumer applications, and other external entities in troubleshooting enterprise incidents and integration problems
- Collect data, identify and analyze trends in Operational Incidents, and provide suggestions to mitigate common issues
- Work closely with Ops Tech Lead and Development Lead to identify baseline enhancements to improve operational stability
- Work with deployment and ISP teams to support baseline deployments to operations
- Willingness to support off hour calls to assist troubleshooting when high priority operational incidents occur

Qualifications:

- Strong communication skills, both verbal and written
- Ability to quickly learn new software and IT concepts
- Strong problem solving and decision making skills
- Self-starter with an ability to work in a team environment and independently
- Intimately familiar with the COTS products that the program leverages: the Oracle Identity and Access Management (IdAM) suite, Apache webgates, and Computer Associates (CA) API Gateway
- COTS and FOSS integration experience
- Experience scripting in a Linux environment using Shell and Bash
- Deep understanding and background in COTS integration and custom code development

Additional Preferred Skills:

- Oracle IdAM products (OAM, OIF, OID, OVD, OUD, OIN)
- WebLogic
- Linux/Unix experience
- LDAPs



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- PKI authentication
- Java/J2EE development
- Security Protocols/Concepts (SSL/TLS, PKI, etc.)
- Experience with configuring and troubleshooting Apache HTTPD
- CA Secure Span XMPL Gateway
- SOA/Web Services

E&M Technologies offers competitive salaries, medical benefits, and a 401k plan.

To Apply for this Position:

You must have the listed skills and experience in your resume to be selected for an interview. Send your resume to emtech@eandmtech.com

All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, marital status, national origin, age, veteran status, disability, or any other protected class. U.S. Citizenship is required.