Job Title: Systems Administrator – Tier 2
Location: Herndon, VA
Security Clearance: TS/SCI with CI Poly
Shirt Work: Yes

E&M Technologies is seeking an experienced **SYSTEMS ADMINISTRATOR – TIER 2** to provide technical expertise in support of a mission critical Enterprise Identity & Access Management (IdAM) system. The Operations team is responsible for 24X7 operational support of a mission-critical Enterprise Identity & Access Management system for the US Government. The position includes operational monitoring and management of Linux servers and COTS software, as well as acting as a contact for users who need assistance.

Responsibilities:

- Ability to quickly respond to system anomalies and independently make configuration updates to ensure 99.999% system availability requirements

- Analyze Linxu log data to effectively administer and maintain Oracle Identity and Access Management stack

- Monitor system performance and take corrective actions as required

- Design, develop and implement new application monitoring software, as well as customizing existing monitoring tools to fit program needs

- Investigate and resolve user application access issues

- Resolve name change issues by updating system directory/LDAP with appropriate attribute changes from customer database

- Document incidents, workaround, root cause analysis, and correcrive actions

- Perform system checkouts and testing of system upgrades and patches in the operational environments

- Coordinate with enterprise partners on system outages and make decisions on system failover to different availability zones or data centers

- Independently represent the program in supporting consumer or mission partner maintenance activities

- Coordinate communications with End Users, Tier 1, Tier 3, Management, mission partners, and Government Leadership

- Review and report meaningful metrics

- Produce written guides and operational procedures on how to utilize specific software tools to incude custom Linux scripts and tailoers COTS products.

Qualifications:
- Strong communication skills, both verbal and written. Comfortable discussing technical information with users and other support personnel

- Ability to quickly learn new software and IT concepts
- Strong problem solving and decision making skills
- Ability to work autonomously as well as an integral member of a team
- Ability to work various shirts to possibly include weekends

Additional Preferred Skills:
- Linux/Unix experience

Required Certifictions:
- Security+

E&M Technologies offers competitive salaries, medical benefits, and a 401k plan.

To Apply for this Position:
You must have the listed skills and experience in your resume to be selected for an interview. Send your resume to emtech@eandmtech.com

All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, marital status, national origin, age, veteran status, disability, or any other protected class. U.S. Citizenship is required.