



E&M Technologies
4465 Northpark Drive, Suite 304
Colorado Springs, CO 80907

POSITION: Senior Hardware Support Technician

Work Location: Texas, Virginia, Colorado Springs, Scott AFB, Wright Patterson AFB

Required Clearance: Secret

One of the Colorado Springs slots requires Top Secret

E&M Technologies, Inc. is currently seeking a **Senior Hardware Support Technician** to support a Federal government client.

Roles and Responsibilities:

- Under general supervision, install and maintain routers, switches and other network equipment comprising the enterprise and base backbone.
- Modify switch, router and hub configurations to ensure optimum network performance and security.
- Utilize access control lists and device configuration templates to grant/restrict network access to authorized units and personnel.
- Use approved tools, HP OpenView, Network Node Manager, CiscoWorks to perform network analysis and monitoring.
- Engage in root cause analysis using Smarts InCharge as it is integrated into the single view of NetCOP.
- Assist in troubleshooting effort with third-party vendor technical support staff.
- Establish and maintain configuration management for all installed equipment to include: Promina 800, 400, 200, 100, 50 VCXs, ADNxs, Route 24's modems and CSUs/DSUs: 1) A detailed knowledge of sub-network design and integration for the FrameXpress, PrimeSwitch, LWX, VCX services, Integrated Services Digital Network (ISDN), Internet Protocol (IP), and Asynchronous Transfer Mode (ATM) is also required; 2) Develop migration strategy for divesting Promina expertise in conjunction with ACC's plans to divest ACC-E.
- Personnel skill sets to be retrained on standard network operations and network tools.

Certifications:

- IAT Level 2

Education:

- 8 years of experience and a Bachelor's degree in Computer science, information technology, engineering or a computer-related field or 3 more years of experience may be substituted for the Bachelor's Degree

E&M Technologies offers competitive salaries, medical benefits, and a 401k plan.

To Apply for this Position:

You must have the Required Qualifications in your resume to be selected as a candidate.



E&M TECHNOLOGIES, INC.

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Send your resume to emtech@eandmtech.com

All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, marital status, national origin, age, veteran status, disability, or any other protected class. U.S. Citizenship is required for most positions.